## **Comparisons of Job Characteristics**

Focus Occupation: Insurance Claims and Policy Processing Clerks (43-9041) Associated Occupation: Financial Specialists, All Other (13-2099)

Compare Knowledge Compare Skills Compare Abilities Compare Detailed Work Activities Compare Tools and Technologies

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

### Knowledge

Similarity of Focus Occupation to Associated Occupation: 62

Focus Occupation: Insurance Claims and Policy Processing Clerks (43-9041) Associated Occupation: Financial Specialists, All Other (13-2099)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Law and Government	5.9	17.2	5.1	<<	Extensive education and/or training may be required
Economics and Accounting	4.4	12.6	5.8	<<	Extensive education and/or training may be required
Psychology	6.4	12.5	3.3	<<	Extensive education and/or training may be required
Administration and Management	8.4	12.0	9.2	<<	Extensive education and/or training may be required
Personnel and Human Resources	5.6	10.4	3.6	<<	Extensive education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

### **Skills**

Similarity of Focus Occupation to Associated Occupation: 9

Focus Occupation: Insurance Claims and Policy Processing Clerks (43-9041) Associated Occupation: Financial Specialists, All Other (13-2099)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Writing	9.2	14.3	8.8	<<	Extensive development of skills in this area may be required
Active Listening	11.0	14.2	12.3	<	A higher skill level may be required
Reading Comprehension	10.7	14.2	11.1	<<	Extensive development of skills in this area may be required
Critical Thinking	10.8	13.9	9.3	<<	Extensive development of skills in this area may be required
Speaking	10.8	13.9	11.1	<	A higher skill level may be required

Negotiation	6.8	9.8	5.6	Extensive development of skills in this area may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

#### **Abilities**

Similarity of Focus Occupation to Associated Occupation: 93

Focus Occupation: Insurance Claims and Policy Processing Clerks (43-9041)
Associated Occupation: Financial Specialists, All Other (13-2099)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation	
Oral Comprehension	12.5	15.4	12.0	<<	Extensive improvement in abilities may be required	
Written Comprehension	11.0	15.1	12.6	<	Some improvement in abilities may be required	
Written Expression	9.8	14.2	10.0	<<	Extensive improvement in abilities may be required	
Inductive Reasoning	10.2	13.9	8.5	<<	Extensive improvement in abilities may be required	
Deductive Reasoning	10.6	13.8	9.3	<<	Extensive improvement in abilities may be required	
Fluency of Ideas	7.6	10.1	5.3	<<	Extensive improvement in abilities may be required	

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

There are no common work activities.

# **Tools and Technologies that Both Occupations Have in Common**

Similarity of Focus
Occupation to Associated
Occupation: 86

Focus Occupation: Insurance Claims and Policy Processing Clerks (43-9041) Associated Occupation: Financial Specialists, All Other (13-2099)

Tools and Technologies	Exclusivity
Business function specific software	1
Computers	1
Content authoring and editing software	1
Data management and query software	1
Finance accounting and enterprise resource planning ERP software	2
Information exchange software	1
Network applications software	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.